



**Abstract Nr:** 75  
**Internet ID:** 233

**Type of Presentation:** Poster

**Redancia system: vision, clinical support and information system for the management of a 22 psychiatric residential treatment facility network**

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**Learning Goal:**

This presentation aims to spread the word and introduce Redancia system as an original tool created by Redancia group, a network of psychiatric residential facilities based in Italy. Redancia system combines three different aspects in the management of its facilities: residential psychotherapy approach, record-keeping of patients and information management system.

**Abstract Text:**

Redancia group runs 22 psychiatric residential treatment facilities with various level of protection and care of our residents. Developed in the 1990s, then expanded and improved throughout the following years, the Redancia system is the tool used by professionals in all the units sharing the strategic vision defined as residential psychotherapy approach. Redancia system is the software for clinical record-keeping of each patient, as well as the information system for the entire network. Redancia system is composed by the following sections: admission, daily record-keeping, activities and staff meetings, rehabilitation program, general health awareness. It also contains a follow-up for discharged patients of up to five years after they have been dismissed, which includes information about their current housing, psychophysical conditions and treatment. Section 1 includes a psychodynamic map, which is an original instrument created by Redancia group aiming to focus on the relationship between patients and the professionals in charge of their case, as well as on defence mechanisms they might use and the distress behind those mechanisms. Through Redancia system, each unit provides annual reports containing information about patients, professionals and performances. In order to enhance the shared approach and the management skills, unit managers discuss the above mentioned reports in periodica meetings organized by the Redancia system representatives.

**ON THE HEALING POWER  
OF HUMAN RECONNECTION**